

East Rockaway Library Long Range Plan of Service 2021-2024

Mission Statement

To provide free, unbiased, authoritative access to information and materials in print and in digital formats to enrich the needs of the public and facilitate lifelong learning.

To foster a comfortable, safe, neutral space for children, teens and adults to read, socialize, do homework, attend programs, use library computers, wireless internet, fax machine and copiers.

Vision statement

Libraries provide free unbiased access to information to all. This information will be increasingly digital as guided by advances in technology. The East Rockaway library will continue to provide and promote materials in the most current format to enhance patron experiences

The Library will continue to be a physical place for patrons as well as a virtual place through our website.

Core Values

Access

All information resources that are provided directly or indirectly by the library, regardless of technology, format, or methods of delivery, should be readily, equally, and equitably accessible to all library users.

Service

We strive to provide the highest level of service to all library users. By maintaining and enhancing our own knowledge and skills, and by encouraging the professional development of co-workers, we will be able to provide support and resources to all parts of the library community including schools and local businesses.

Education and Lifelong Learning

The staff at the East Rockaway Public Library is always learning. We are constantly exploring new ways of doing things better and doing better things. We endeavor to instill that love of learning to our patrons and surrounding community and work to ensure we provide the resources available for lifelong learning.

Objectives

- 1. Access** - Identify and evaluate needs in technology, resources and delivery methods.
Action: Ensure the budget supports technology needs
Action: Evaluate format and delivery options of resources
- 2. Service - Evaluate the service we provide to various sectors of the community**
Action: Maintain the schools/library relationship
Action: Expand the library relationship with other community groups & businesses
- 3. Education and Lifelong Learning**
Action: Enhance library collection of print and electronic resources to support STEM & STEAM education.
Action: Fortify Early literacy programming.